



January 2026

Dear Parents and Carers

At Hampton, we are incredibly proud of the positive working relationships we share with our families. This strong relationship between home and school plays a vital role in supporting your child's learning, wellbeing and success, and we are grateful for the trust and support you show us every day.

Clear and effective communication is an important part of our partnership. I would like to take this opportunity to remind families of the most appropriate ways to contact school, depending on the nature and urgency of your message.

Class Dojo and Tapestry are fantastic platforms for sharing learning, celebrating successes and maintaining general communication between home and school. Our teachers use this platform to keep you informed about classroom life and the experiences your children have. However, teachers have a very limited window of time during the school day to check and respond to messages, as their focus and time is invested into the children, their connections and relationships and teaching their class.

Our staff work incredibly hard and will always endeavour to respond to messages as quickly as possible. However, Class Dojo and Tapestry cannot be the platforms to communicate messages, queries or concerns you may have that requires a timely response as these may not be read on the same day.

If you have an urgent message, an emergency or any information that needs to be passed on quickly to a class teacher or a member of the Senior Leadership Team, please contact the school office directly by telephone. Alternatively, you may email your child's Year Group Leader or a member of the Senior Leadership Team for matters that require their attention.

I understand that on occasion, parents and carers may feel worried or upset about an incident and staff will always try to resolve your concerns and offer the reassurances you need. However, I ask that all communication between home and school remains respectful and supportive, as we work together to find solutions and ensure your child's happiness and wellbeing are always at the forefront of everything we do.

We pride ourselves on our close working partnership with you. By using the most appropriate channels of communication, you help us to support you, and most importantly, your child in the best possible way.

Thank you for your continued support and understanding.

Kind regards

Ms Nunn